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**Rev. Bro. Bancha Saenghiran  
President**

# QA Audit & Assessment

1<sup>st</sup> Cycle: Aug 2000 – Aug 2005

(June 19 - Sep 15, 2002)

2<sup>nd</sup> Cycle: Aug 2006 – Aug 2011

(Sep 12 - 15, 2006)

3<sup>rd</sup> Cycle: Aug 2011 – Aug 2016

# Trends of QA in HE

1. **Twin Purposes of QA ...**
  - improvement, and
  - accountability
2. **The integration of ...**
  - quantity KPIs, and
  - quality KPIs
  - .....in Quality Audit and Assessment
3. **QA is important for ...**
  - Teaching and Learning
  - Research
  - All four functions of a University

## 4. EQA is ...

### 1<sup>st</sup> Cycle:

- To confirm
- To comply to the National Act

### 2<sup>nd</sup> Cycle:

- Improve the KPIs
- Grouping of Institutions
- To check the quality
- Training of Auditors

### 3<sup>rd</sup> Cycle:

- To cater to the unique features of each institution
- ONESQA must plan for it
- To accredit the discipline / Faculty

## 5. IQA should be at the heart of QA

- **Monitoring QA is very necessary.**
- **The Management of QA should be a daily task.**
- **Progress is in the set up of QA system.**

## 6. After QA, then comes ...

- The rating and ranking, and
- benchmarking

## 7. What each Faculty should do ...

- **Standards**
- **KPIs**