

AU Strategic Direction 2003-2007

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AU Consolidation in Strategic Planning
and Development III

by

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AU Phases of Development

Phase I : Stabilization (2003-2006)

Every aspect of the university
life will be put in proper
perspective

**Phase II : Raise the bar of quality
(2007-2011)**

Phase III : Attain Excellence (2012-2020)



Strategic Questions

1. Where are we now ?
2. Where do we want to go ?
3. How can we get there ?



Our Achievements (2003-2005)

a) The Quality Assurance System -> stabilized

- The University (as a whole)
- Different units (both academic and depending on supporting units)



Our Achievements (2003-2005)

b) The establishment of 6 sets of the University

index :

1. SAR Performance Index (SPI) ...2002
2. Stakeholders Satisfaction Index
(SSI)...2004
3. Service Quality Satisfaction Index
(SQSI) ...2005



Our Achievements (2003-2005)

4. Instructors' Competency and Effectiveness Index (ICEI)...2006
5. Students' Competency and Effectiveness Index (SCEI)...2006
6. Resource Providers' Competency and Effectiveness Index (RPCEI)...2007



AU Institutional Mission

- Services to Humanity
- Education Excellence



AU Strategic Direction

The strategic direction for AU towards a balanced approach to “Education Excellence” in the Phase I is defined as :

“ Laying and strengthening AU foundation leading to Education Excellence ”



A Balanced Approach

a) □ Revenue Mix ...

- a composite of innovative educational products and services offered,

b) □ Educational Excellence ...

- a composite of quality students, faculty, curricula, facilities and infrastructure, and



A Balanced Approach

c) ☐ Operational Excellence ...

- a composite of the administrative excellence, processes conducive to growth & development and learning of a person...



Strategic Themes

To achieve its Phase I, strategic direction, AU has defined these strategic themes that serve to guide the University towards its vision as follows :

- **Theme 1 : Teaching & Learning**

- Creating and strengthening quality in learning and teaching

- **Theme 2 : Academic & Research Achievement**

- Furthering quality in academic and research achievement



- Theme 3 : Services

- Developing stakeholders-University engagement

- Theme 4 : Resources

- Developing and managing resources

- Theme 5 : Core and Support Services

- Improving core and support processes

- Theme 6 : People

- Valuing people and creating a high-performing organization



Theme 1 : Teaching & Learning

Strategic Goals :

1. Create a positive learning environment.
2. Create curricula meeting highest standards
3. Programs should develop students' competency and effectiveness



Theme 1 : Teaching & Learning

4. Continually improve the quality of our program offerings and their delivery
5. Develop a system for academic advising that meets the needs of the students and leads to academic success



Theme 2 : Academic & Research Achievement

Strategic Goals :

1. Create a culture of assessment and evidence based decision making
2. Develop mechanism to insure that teaching and learning are consistent at an acceptable level



Theme 2 : Academic & Research Achievement

3. Emphasize on research as means to teaching and services excellence
4. Initiate interdisciplinary and multidisciplinary research
5. Graduates and alumni should be recognized leaders in their respective careers.



Theme 3 : Services

1. Develop relationships with various sectors
2. Develop closer and effective partnerships with other universities



Theme 4 : Resources

1. Operate according to planning and review processes that drive achievement as set in strategic objectives
2. Maintain the University commitment to financial sustainability



Theme 4 : Resources

3. Provide facilities and infrastructure that supports teaching, learning, and research of the highest quality
4. Identify areas of wasted resources and get rid of them



Theme 5 : Improve Core and Support Services

1. Maintain and improve on an annual growth rate of full-time equivalent students
2. Create a distinctive international and educational experiences for AU students
3. Nurture personal and intellectual growth of students by building up community in diff areas



Theme 5 : Improve Core and Support Services

4. Provide technologies to meet the needs and requirements
5. Develop or update strategic plan of each unit
6. Identify AU traditions & culture, values etc... to create an identity of its own
7. Create a community of service culture



Theme 6 : Valuing People

1. Promote higher faculty and student interaction through a clear and open line of communication
2. Focus on Faculty and staff development and performance expectations to maximize the effectiveness of human resources



Theme 6 : Valuing People

3. Create environment conducive to teaching, learning and research that support personnel to reach their full potential



Implementation

- i) Understand the University Strategic Plan 2003-2007
- ii) Develop unit's five year Strategic Plan and one-year Action plan



Implementation

iii) Align your five-year and one-year

Plan on the following inputs :

- AU Strategic Plan 2003-2007
- Unit's SAR and Internal Audit Reports of 2002-2005.
- Unit's existing annual reports

